

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:)	Art Unit: 3688
)	
COUSINEAU et al.)	Examiner: Pouncil, Darnell A.
)	
Application No.: 10/541,620)	Confirmation No.: 7835
)	
371(c) Date: November 17, 2006)	
)	
Atty. Docket No.: 39320.0002)	
)	
Title: "DISTRIBUTED SYSTEM)	
ENABLING INTEGRATION AND)	
AUTOMATION OF MARKETING,)	
SALES, AND SERVICE")	

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY TO NON-FINAL OFFICE ACTION
(37 CFR §1.111(a)(1))

Dear Sir:

In response to the Office Action having a mailing date of June 9, 2009, please amend and reconsider the above-identified application as follows:

Amendments to the Claims begin on page - 2 - of this paper.

Amendments to the Drawings begin on page - 8 - of this paper.

Remarks begin on page - 9 - of this paper.

Attachments that include replacement drawing sheets 1/26-26/26, which collectively bear Figs. 1-27.